

2023 Consumer Voice Annual Conference

Preliminary Agenda – Subject to Change

Monday, October 30	
8:00am – 12:00pm	New State LTC Ombudsman Orientation (invitation only)
12:00pm – 7:00pm	Registration Open
1:00pm – 5:00pm	NASOP Meeting (invitation only)
1:00pm – 4:00pm	NALLTCO Meeting (invitation only)
2:00pm – 5:00pm	Governing Board and Leadership Council Meetings (invitation only)
5:00pm – 6:00pm	Consumer Voice Business and Membership Meeting (open to all members)
7:00pm – 9:00pm	Welcome Reception for All Attendees
Tuesday, October 31	
8:00am – 5:00pm	Registration Open
8:30am – 10:30am	Opening Plenary
10:45am – 12:00pm	Workshops <ol style="list-style-type: none"> 1. Infection Control Advocate & Resident Education (ICARE): Balancing Infection Control & Resident Rights in Nursing Home Communities 2. A Community Response to Improved Nursing Home Care 3. Advocating for Residents During the Decertification of America’s Largest Nursing Home 4. The Power of One: How Individual Advocacy Can Impact the World 5. Advocating for Better Care Through Staffing Ratios <i>(available in-person only)</i>
12:15pm – 2:30pm	Lunch on Your Own
2:45pm – 4:00pm	Workshops <ol style="list-style-type: none"> 1. Transformational Change Within Organizations, Systems, and Communities to Support “Good Lives for All People” 2. The Outliers – Some Nursing Homes Beat the Odds 3. Food Equity Advocacy Strategies in Long-Term Care Services and Supports 4. Brief Interventions for Implementation of Trauma-Informed Care 5. Nursing Home Negligence Cases 101: What You Need to Know <i>(available in-person only)</i>
4:15pm – 5:30pm	Workshops <ol style="list-style-type: none"> 1. Understaffing Litigation in Nursing Facilities and Assisted Living 2. Don’t Drag My Resident into Court! Strategies for Avoiding Unnecessary Guardianships 3. The Moving Forward Coalition – A Look at Action Plans and Activities

	4. "They Make You Pay": How Fear of Retaliation Silences Residents in America's Nursing Homes <i>(available in-person only)</i>
6:00pm – 9:00pm	Reception
Wednesday, November 1	
8:00am – 5:00pm	Registration Open
8:30am – 10:00am	Plenary
10:30am – 11:45am	Workshops <ol style="list-style-type: none"> 1. Using Data in Systems Advocacy 2. Non-Nursing Staff Are Important Too! The Impact of Administrative Staff on Quality 3. HCBS Transition Strategies for Nursing Home Residents: Achieving Equitable Results within an Olmstead Framework 4. Local and State LTCOP Approaches to Addressing Involuntary Transfer/Discharge <i>(available in-person only)</i>
12:15pm – 1:45pm	Luncheon
2:15pm – 3:30pm	Workshops <ol style="list-style-type: none"> 1. Using Federal Law to Protect Assisted Living Residents 2. Change the Funding, Change the Care: Reforms for System-Wide Transformation 3. Revolutionizing Access to Government Quality Care Data <i>(available in-person only)</i>
3:45pm – 5:00pm	Plenary