



AANHR

Arkansas Advocates for Nursing Home Residents

PROTECTING NURSING HOME RESIDENTS
NOV. 2014

Conway (501) 450-9619

AANHR's Mission Statement:
"To protect and improve the quality of care and life for residents in Arkansas nursing homes."

**Next Meeting
Nov. 10th
Meeting
Place:**

**First Assembly of God Church
4501 Burrow Road
North Little Rock
Directions to church
On back of
Newsletter.**

**10:00 A.M.
Meeting for
members, family and
friends of residents.
(Closed to persons
representing the
nursing home
industry.)**

**11:00 A.M.
Public meeting
(See article at right.)**



**PLEASE NOTE!!
No AANHR meeting
Or
Newsletter In
December.**

**AANHR Meeting November 10, 11:00 AM
Topic: MFP (Money Follows the Person)
Speaker: Ramona Sangalli**

Money Follows the Person (MFP) is a federal initiative to help states reduce reliance on institutional care for people needing long term care. As a part of the deficit Reduction Act of 2005, the MFP program was intended to provide support as states work to rebalance their long term care systems. MFP is designed to expand options for seniors and individuals with disabilities to receive care in the community, providing resources and supports often needed to make the transition from facility to community.

Ramona Sangalli holds a Bachelor's degree in Political Science and a Master's degree in Rehabilitation Teaching of the Blind, both from the University of Arkansas at Little Rock. She has over thirty-five years of experience in the field of blindness rehabilitation. As a volunteer member of the National Accreditation Council of Agencies Serving the Blind and Visually Handicapped, Sangalli served as member or chair of teams conducting site visits for agencies seeking accreditation.

Employed by DAAS in 2010 as Program Specialist for the Adult Family Homes (AFH) program, Ms Sangalli worked two years on the development of this program. Program activities

included screening of potential home providers and inspection of homes to ensure that program specifications were met. During the two year period, eleven homes were certified to accept seniors for care. She was also involved in public education activities, speaking to consumer, civic and agency groups about the AFH program.

As Program Coordinator for the Money Follows the Person (MFP) program, Ms Sangalli is responsible for the day to day activities of the MFP program. This includes work with providers to ensure understanding of program requirements and assist new providers completing the provider certification process. In addition, she conducts training sessions on the MFP program, procedures and processes. When needed, she has worked as transition coordinator, ensuring that client applications are submitted and processed in order for individuals to move from facilities to the community.

MFP is an invaluable tool in moving persons from the nursing home back into their own independent living quarters. Please join us at 11:00 a.m. on November 10 to learn about this important program serving our elderly Arkansas residents.



From the President's Desk Martha Deaver

Arkansas Advocates for Nursing Home Residents (AANHR) celebrated our 11th annual Residents' Rights Rally at the State Capitol Rotunda on October 13th. The annual rally is to acknowledge the rights of long-term care residents.

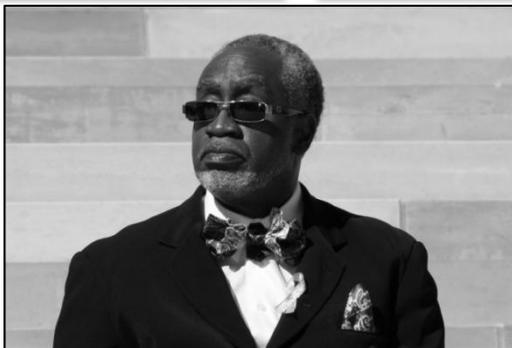
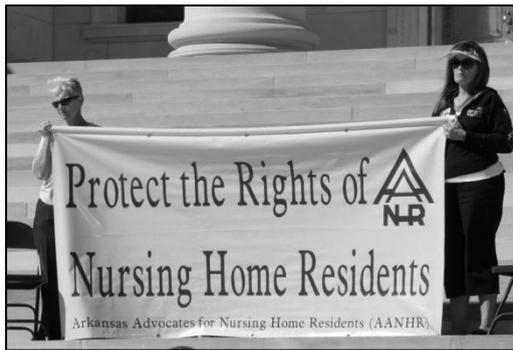
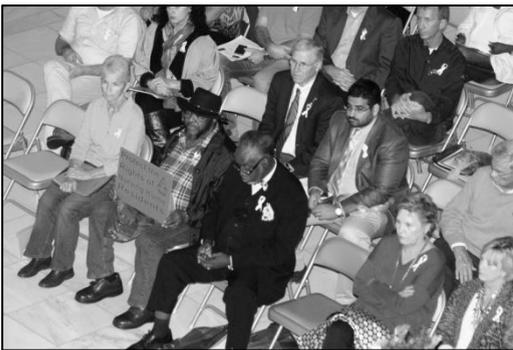
It was a stormy day weather-wise; therefore we were missing our usual very special guests: nursing home residents from local Little Rock nursing homes. Following the invocation by Dr. Gerald Parker, Pastor at Pilgrim Progress Missionary Baptist Church, President Deaver read the proclamation recognizing this special event signed by Governor Mike Beebe. Nate Steel, AR Attorney General Candidate, was our keynote speaker (his opponent, Leslie Rutledge, was also invited). Other featured speakers were Maria Diaz, AARP State Director; Dr. David Montague, Director of the UALR Senior Justice Center; and Kathie Gately, AR State Ombudsman.

Nursing home abuse and neglect will affect every citizen in the United States, if changes are not made now to protect our most frail and vulnerable American Citizens. These American citizens do not lose their basic civil rights when they enter a nursing home. Sadly, the government data shows, year after year, that their basic rights are violated on a daily basis. We will all be in danger of losing "our civil rights" as well, if drastic changes in nursing home care do not occur now!

This year is the Fifty-first Anniversary of Martin Luther King's "I Have A Dream" speech. AANHR has a dream of realizing the optimum care for our family members in Arkansas nursing homes.

The latest government data shows that seventy-one percent of Arkansas nursing homes have been cited for having an environment that caused accidents, fifty-three percent cited for poor quality of care, fifty-two percent cited for poor infection control, forty-six cited for poor food sanitation & forty-seven percent cited for failing to prevent bed sores. THIS IS DEPLORABLE! Fighting for the Rights, dignity & well-being of these American citizens has to be a priority to AANHR and everyone else.

For more information about residents' rights and other nursing home issues please visit www.aanhr.org. AANHR is also on Facebook (Arkansas Advocates for Nursing Home Residents). Please "friend" us there.



Ribbon Tree Represents "Actual Harm" Violations Cited in Arkansas Nursing Homes

Each ribbon on the ribbon tree represents a nursing home resident who has encountered "Actual Harm" while in the care of a nursing home.

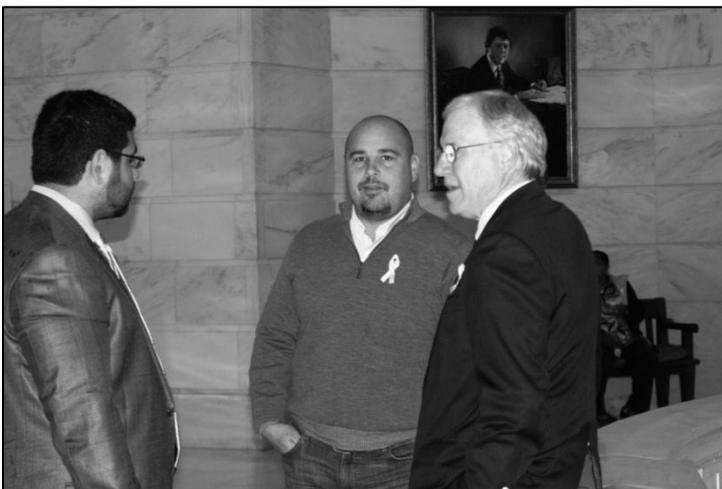
These "Actual Harm" violations were cited for harm or the potential for death to the nursing home residents.

Arkansas Advocates for Nursing Home Residents (AANHR) aanhr.org



"Speak up for those who cannot speak for themselves, for the rights of all who are destitute. Speak up and judge fairly; defend the rights of the poor and needy."
 Proverbs 31:8 NIV

Eleventh Annual



Residents' Rights Rally



Election at November 10th Meeting for 2015 AANHR Officers and Board Members

Nominating Committee for November Election:

Chairperson: Nancy Allison, Conway (501) --327-3152
 Committee Members: Linda Brimer, Searcy -- (501) 230-5844
 Nancy Patterson, Searcy - (501) 305-4034

Call any member of the Nominating Committee if you wish to nominate someone as an officer or board position. You must have the permission of you nominee.

The AANHR by-laws require a presentation of a slate of officers and board members for the coming year at the November meeting. Officers are automatically members of the board of directors.

These are the nominees for 2015:

President: Martha Deaver, Conway (501-450-9619)
 Vice-President: Nancy Patterson, Searcy
 Secretary: Nancy Allison, Conway
 Treasurer: Frances Walker, Benton

Nominees for the Board of Directors:

Martha Blount, Searcy
 Linda Brimer, Searcy
 James Brooks, North Little Rock
 Pat McGuire, Alexander
 Ann Pinney, Benton

Steps to take if you find care lacking

1. Talk to the CNAs on duty for your hall. → 
2. Talk to the nurse for your hall. → 
3. Talk to the Director of Nursing or the Administrator. → 
4. Call the Office of Long Term Care or the Regional Ombudsman. → OMBUDSMAN

❖The Office of Long Term Care Phone in Arkansas is 1-800-582-4887.
 ❖Regional Ombudsman contact information complete with a photo of the ombudsman should be posted in a prominent place in your facility. You may also have a certified volunteer ombudsman (CVO) for your facility who might offer advice.

AANHR Special Thanks

We extend our heartfelt thanks to the following people and groups who make our outreach possible:

The Law Office of Bob Edwards for providing AANHR Good Care Booklets

Joshua Mayhan for managing the AANHR website and sending AANHR email alerts.

First Assembly of God Church in North Little Rock for providing AANHR a meeting room.

David Couch of The Law Offices of David A. Couch, PLLC, PA, for his support and assistance, and his providing POA documents pro bono.

Gary Miller of Prosmart Printing for assistance in newsletter and brochure publication.

M. Darren O'Quinn, Attorney, Little Rock, for his continued assistance to and support of AANHR.

Paschall Strategic Communications for their continued assistance with public relations needs.

AANHR Officers and Board Members

President - Martha Deaver, Conway (501-450-9619)

Vice President - Gary Melton, Searcy (501-230-2846)

Secretary - Nancy Allison, Conway (501-327-3152)

Treasurer - Frances Walker, Benton (501-316-0260)

Members of the Board: Martha Blount, Searcy (501-278-9168); Linda Brimer, Searcy (501-268-4699); James Brooks, North Little Rock (501-454-6279); Julie Edwards, Alexander; Pat McGuire, Alexander (501-847-1016); Nancy Patterson, Searcy (501-305-4034); and Ann Pinney, Benton (501-249-1084).

Newsletter Editors: Ernie and Martha Blount, Searcy.

Honorary Board Members: Faye Sandstrum, Searcy.

Helpful/Important Numbers

The Office of Long Term Care (OLTC)

has a toll-free number for information, assistance and complaints for residents and family members:
1 - 800 - LTC - 4887 between 8 a.m. and 4:30 p.m. on weekdays.

You may also write to: Office of Long Term Care (OLTC) P.O. Box 8059, Slot 400 Little Rock, AR
72203-8059

OLTC website:

[Http://humanservices.arkansas.gov/dms/Pages/oltcHome.aspx](http://humanservices.arkansas.gov/dms/Pages/oltcHome.aspx)

You should also report complaints to the Arkansas Attorney General

Toll Free: 1 - 866 - 810 - 0016

Little Rock Local: 682 - 7760

For additional assistance or a listening ear, call AANHR at

(501)450 - 9619 in Conway

Visit our website at www.aanhr.org or e-mail us at Info@aanhr.org

Your local Ombudsman's number should be posted in a prominent place in the nursing home, preferably near the front entrance. You may also call your local Area Agency on Aging to secure the name and phone number of the Ombudsman.

The UALR Senior Justice Center can be reached at: **501 - 683 - 7153.**

www.ualr.edu/senior_justice



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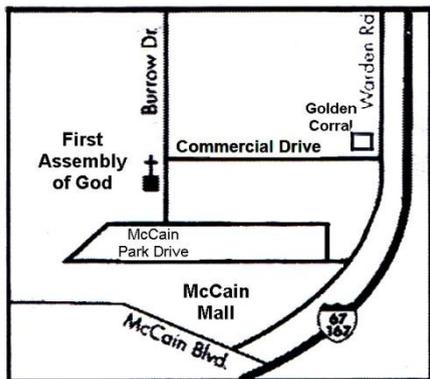
AANHR

P.O. Box 165641 Little Rock, AR 72216

www.aanhr.org

NON-PROFIT ORGANIZATION
U.S. POSTAGE PAID
LITTLE ROCK, AR
PERMIT NO. 1886

NOV. 2014



Strength in Numbers, AANHR Needs You!!

AANHR is a nonprofit organization run by non-paid volunteers dedicated to protecting and improving the quality of care and life for Arkansas residents in long term care facilities.

Won't you please lend your support to us by joining our organization? Your membership dues help to pay for our activities that support our mission statement. Memberships are available on a calendar year basis. Join now and you will be a member through **December 31, 2015.**

Today's Date _____

Name _____

Mailing address _____

City/State/Zip _____

Phone _____

Email _____

- I wish to receive the AANHR newsletter.
- \$15 per individual membership enclosed.
- \$20 per family or corporate membership.
- Waive dues because of financial hardship.

Please make checks payable to: AANHR and mail to PO 2336 Riverview Circle, Benton AR 72019

Driving directions to First Assembly of God Church, 4501 Burrow Road, North Little Rock

Coming from the North:

When driving South on Highway 67/167, take exit #1A onto Warden Road. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

Coming from East, West or South:

If you are on either I-30 or I-40, take Highway 67/167 North. Take exit #2 onto Landers Road. Stay in the left-hand lane, as you will be turning left and going under Highway 67/167 and enter Warden Road going southbound. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

Commercial Drive terminates at the church. Proceed straight across Burrow Road into the church's parking lot and turn right at the far side of the building into the narrow alley-like drive.

The entry door is located about half-way down this side of the church and the meeting room (#113) is immediately inside the entrance door.