



## Consumer Voice Capitol Hill Plenary

Wednesday, November 8, 2017

10:00am – 12:00pm

### Frequently Asked Questions (FAQs)

#### What's happening on Capitol Hill during the Consumer Voice Conference?

The closing plenary session of the Consumer Voice Conference will be held in the Rayburn House Office Building, Room 2168 ("The Gold Room"), 45 Independence Ave, SW, Washington, DC. The plenary session will include two expert panels of presenters discussing the quality of long-term care 30 years after the passage of the Nursing Home Reform Law. Members of Congress and their staff are also invited to the event.

#### Where and what time is the Capitol Hill Plenary?

The Capitol Hill Plenary Session will be on Wednesday, November 8, 2017 from 10:00am – 12:00pm in the Gold Room (Room 2168) at the Rayburn House Office Building, 45 Independence Ave, SW, Washington, DC. The closest metro stop is Capitol South (on the Blue, Orange, Silver lines). Consumer Voice will have maps available for you at the conference.

#### What time will the Capitol Hill Plenary end?

The plenary session will go from 10:00am – 12:00pm. This session will be the closing of the Consumer Voice conference, so afterwards you are free to go. It's a good time to visit with your Senator or Congressman, explore DC – most museums and monuments are free of charge, or head back to the hotel to get ready for traveling home.

#### I'd like to visit my Congressman or Senators while I'm in DC. How can I do that?

Great! You should make an appointment in advance to make sure your Senator or Congressman, or a member of their staff, are available to meet with you. We would suggest calling a couple weeks before you come to DC to ask for an appointment. To contact your Senator or Congressman, you can call the Capitol Switchboard at (202) 224-3121, or locate them at [www.senate.gov](http://www.senate.gov), or [www.house.gov](http://www.house.gov).

## How do we get to the Rayburn Office Building from the conference hotel?

Metro, Taxi, and Uber/Lyft are the best ways to get there from the conference hotel.

- Taxis can be gotten at the entrance to the conference hotel. The bellmen can provide assistance. The cost should be around \$15-\$20.
- Uber/Lyft can be called on their apps. The cost should be around \$10-\$12.
- Metro – from the hotel, walk or take the hotel shuttle to Crystal City metro. Take a Yellow or Blue Line train to Capitol South; or take a Yellow Line train to L’Enfant Plaza and transfer to a Blue Line to Capitol South. It is a .4 mile walk from Capitol South to the Rayburn Building. Consumer Voice staff and volunteers will be available to lead groups to the Rayburn Building via metro. The cost is about \$2.50 on a SmarTrip. (If you don’t have a SmarTrip card, one can be purchased for \$10 (with \$8 fare pre-loaded onto it) at the metro station.

Consumer Voice will have maps available for you at the conference.

## What time will we need to leave the hotel to get to the Rayburn House Office Building?

Groups taking metro should plan to leave the hotel between 8:15am – 8:30am.

Those taking taxis or Uber/Lyft should plan to leave the hotel by 8:45am – 9:00am.

Note: You will need to leave extra time to go through security to get into the Rayburn House Office Building.

## I need to check out of the hotel on Wednesday morning, what should I do with my luggage?

The hotel can hold your luggage for you while you attend the Capitol Hill plenary. Arrangements can be made at the front desk when you check out. You can then get a shuttle to the airport.

## I have an appointment with my Senator/Congressman! Can you help me prepare?

Yes! On Tuesday, November 7, from 4:15pm – 5:15pm Consumer Voice staff will hold a planning session for those going to Capitol Hill. We will offer suggestions for talking to your legislator, preparing talking points, and answer any questions. We will also have available packets of information you can use during your visit. Check your conference program book for more information.