

# RESIDENTS' RIGHTS MONTH 2018



**SPEAK UP:**  
**Know Your Rights  
And How To Use Them**  
National Consumer Voice For Quality Long-Term Care

**Residents' Rights Month Info from Consumer Voice's News Release:** *Across the country, residents of nursing homes and other long-term care facilities along with family members, ombudsmen, citizen advocates, facility staff and others will honor the individual rights of long-term care residents by celebrating Residents' Rights Month in October. Designated by the National Consumer Voice for Quality Long-Term Care, this month highlights the importance of listening to residents who live in our country's nursing homes, assisted living and board and care facilities.*

*As an ombudsman, you are encouraged to promote Residents' Rights Month celebrations and events in your facilities. Visit the Consumer Voice's website – [www.theconsumervoice.org](http://www.theconsumervoice.org) – for promotional materials and event ideas; stories of resident empowerment from across the country; materials for ombudsmen, social workers and others involved in the care at nursing homes, assisted living, and board and care facilities; activity ideas for residents to take part in Residents' Rights Month; training programs/ideas for facility staff, fact sheets for residents and families and more.*

*"Residents' Rights Month is an excellent opportunity to re-affirm our collective commitment to residents' rights and to honor long-term care residents," said Lori Smetanka, Consumer Voice Executive Director. "We want to recognize that residents deserve quality care."*

***Thank you for working to make Residents' Rights Month meaningful for all involved.***

**RESIDENT COUNCIL  
LEARNING CIRCLE  
QUESTIONS FOR RESIDENTS'  
RIGHTS MONTH**

**Residents are  
encouraged to answer any  
of the following questions:**

- 1.) What do you want people to know about you and how you like to receive care?
- 2.) Share an example of how you exercise your rights on an ongoing basis.
- 3.) How do you work with staff, family and other residents to promote quality care and what can they do to help reach that goal?
- 4.) If you could give one piece of advice to a new resident about exercising their rights, what would it be?



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