

## **Residents Survey For 2017**

It's All About Me: My Life, My Care, My Choices

### **Question 1 – Kinds of Choices**

For the most part “choices” are somewhat limited by the scope of one’s ability to do for themselves. Certainly, one wants a choice of their doctor. In a private room, they can choose what programs they can watch on television or listen to on the radio, or chat with a friend.

### **Question 2 – Quality of Life at My facility**

The quality of life here at Pineville is exceptional, considering it is smaller than some of the other facilities in which I have stayed. There is weekly hair care, weekly manicures and periodic toenail care, doctor visits, pre-arranged visits from dentists and eye doctors and Physicians Assistants on call.

### **Question 3 – How to Bring About Quality Care in Nursing Homes**

The answer to this can be wrapped up quite simply in a couple of factors – each centered around the very important role that CNAs must play in the overall day to day operation.

It has been my observation that all CNAs are not trained with the same motivational instinct to be self-starters. Some have a negative attitude that rubs off on others and they need to display more leadership qualities. One should not have to tell the CNA the next step toward completing the goal they should not say, “straighten the sheets, fluff the pillows, straighten the bedspread or pick up my shoes from the middle of the floor.

This is in no way meant to be demeaning to the CNAs. They have an important role to play in healthcare. Training should insure that this role is drilled in them at every possible turn. Such will give them a positive view of their importance.

**Submitted by Barbara Summerlin, Pineville Rehab and Living Center.**