



**RESIDENT CONFERENCE CALL SERIES 2011:
Advocacy Basics for Residents of Nursing Homes
November 9, 2011 from 2-3pm ET**

Speaker Bios

Sherry Culp has been a long term care ombudsman since 1996. In March of 2009 Sherry became the Executive Director and Bluegrass District Long-Term Care Ombudsman in Kentucky. Sherry has a Masters degree in social work (MSW) from the University of Kentucky and is a KY licensed Certified Social Worker (CSW). Before becoming an ombudsman Sherry was a social worker with Lexington's Department of Social Services where she provided services to senior citizens. She is a Leader on the council of The National Consumer Voice for Quality Long Term Care in Washington, DC. Sherry has given hundreds of presentations and provided training across the country to ombudsmen, nurses, social workers, residents and their families on topics ranging from navigating the long-term care system to abuse prevention.

Brian Capshaw is the Aurora Senior Living East Hartford Resident Council President. Brian received a B. S. degree in accounting from Nichols College in Massachusetts 1984 and worked in Stamford Connecticut as a cost accountant. In 1989 he accepted a job transfer to South Bend Indiana, where he received a master's degree from Indiana University in business administration. A car accident in 1994 left him paralyzed from the chest down. He continued to work for AM General, makers of the military HUMVEE vehicle, as a cost accounting supervisor. In 2006 health issues forced him to stop working, and in 2007 he returned to Connecticut to be with his family. He has been at Aurora Senior Living for 3 years and resident council president since November 2009. His goals as president are to resolve all resident concerns as quickly as possible by holding administrative personnel to deadlines. He has been working with the administration on marketing ideas to increase their census levels and has recently started an employee of the month program.

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