



2014 Consumer Voice Annual Conference

Hilton Crystal City at Washington Reagan National Airport
2399 Jefferson Davis Highway, Arlington, Virginia 22202

November 15-18, 2014

PRELIMINARY AGENDA

Saturday, November 15	
8:00am – 12:00pm	New State LTC Ombudsman Orientation (invitation only)
1:00pm – 5:00pm	NASOP Membership Meeting (invitation only)
5:00pm – 6:00pm	New Consumer Voice Conference Attendee Orientation
6:00pm – 8:00pm	Welcome Reception for All Attendees
Sunday, November 16	
8:30am – 9:00am	Opening Remarks & Welcome
9:00am – 10:30am	Opening Plenary- Better Staffing: The Key to Better Care
10:30am – 10:45am	Break
10:45am – 12:15 pm	Workshops
12:30pm – 2:15pm	Awards Luncheon (open to all conference attendees)
2:30pm – 4:00pm	Workshops
4:15pm – 5:15pm	Group Meetings
5:30pm – 6:30pm	Consumer Voice Annual Business Meeting
6:30pm – 8:30pm	Reception
Monday, November 17	
9:00am – 10:30am	Plenary – The More Things Change, The More They Stay the Same: A Look at Assisted Living
10:30am -10:45am	Break

10:45am – 12:15pm	Workshops
12:30pm – 2:00pm	Residents' Luncheon – all conference attendees invited
2:00pm – 2:15pm	Break
2:15pm – 3:45pm	Workshops
3:45pm – 4:00pm	Break
4:00pm – 5:30pm	Workshops
6:00pm – 8:00pm	Group Meetings
Tuesday, November 18	
9:00am – 12:00pm	Plenary – Developing Strategies and Partnerships in the Search for Person-Centered Care
12:00pm – 12:15pm	Conference Closing

Workshop Topics being developed:

- Crafting an Effective Advocacy Message
- QAPI – Tools for Consumers
- LTC Ombudsman Programs and Protection & Advocacy Systems – Partnering to Promote Rights and Good Care
- Long-Term Care Financing
- Delivering Your Advocacy Message: Meeting with Key Decision-Makers
- Managed Long-Term Services and Supports
- Nursing Home Enforcement
- LTC Ombudsman Conflict of Interest
- Delivering Your Advocacy Message Through Traditional Approaches and Social Media
- Nursing Home Transitions
- Home and Community Based Services Regulations
- Educating and Empowering Family Caregivers
- Attracting and Retaining Volunteers
- Trends in the Caregiving Workforce
- Advocacy in Assisted Living
- Moving the Needle on Elder Abuse – Elder Justice Roadmap Project Report
- Proposed Changes to the Nursing Home Conditions of Participation
- Dual Demonstration Projects and Ombudservices
- Trends of the Future and the Impact on Long-Term Care