



THE VOICE

The e-newsletter of National Consumer Voice for Quality Long-Term Care

April 3, 2018

Join Our Board and Help Us Grow the Consumer Voice

As part of our annual recruitment process, the Consumer Voice is seeking candidates for open positions on our Governing Board. The Governing Board is responsible for management and fiscal oversight of the organization, fund development, and strategic planning.

Service on the Governing Board is an opportunity to help drive the decisions of our highly-respected national organization and shape the future of consumer-directed long-term care in every setting. Be part of the decision-making process on the national level, driving the strategic goals of the organization. This is an exciting time to join the Governing Board's leadership and help us map our ambitious future.

We are looking for thoughtful leaders to join the Governing Board, and welcome applications from all interested candidates. We are interested in applicants who can help us expand our influence and achieve goals.

RESIDENTS AND INDIVIDUALS RECEIVING CARE AND SERVICES: We are happy to help support your participation in meetings (in-person if feasible, but on the telephone at a minimum), so please do not let travel costs

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or other participation barriers stop you from applying - tell us how we can support your participation!

If you are interested in joining our Governing Board, please:

1. Complete a [brief application](#)
2. Submit a resume and 2 references to lsmetanka@theconsumervoice.org

APPLICATIONS ARE DUE BY APRIL 16, 2018

Find more information [here](#). Please also share with others who you think would be a good fit for our Board.

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Republican Leaders of Energy and Commerce Committee Send Letter to CMS About Abuse and Neglect in Nursing Homes

Leaders of the Energy and Commerce Committee sent a letter yesterday to the Centers for Medicare and Medicaid Services (CMS) regarding media reports of abuse, neglect and patient harm in nursing facilities. The letter was signed by Energy and Commerce Committee Chairman Greg Walden (R-OR), Oversight and Investigations Subcommittee Chairman Gregg Harper (R-MS), Health Subcommittee Chairman Michael C. Burgess, M.D. (R-TX), and Rep. Gus Bilirakis (R-FL).

The letter read: "These reports raise serious questions about the degree to which the Centers for Medicare and Medicaid Services (CMS) is fulfilling its responsibility to ensure federal quality of care standards are being met, as well as its duty to protect vulnerable seniors from elder abuse and harm in facilities participating in the Medicare and Medicaid programs. The adequacy of the CMS' oversight of SNFs and NFs has also been called into question in recent reports issued by the Office of Inspector General at the U.S. Department of Health and Human Services (HHS OIG) and the U.S. Government Accountability Office (GAO)."

April 8-14: [National Crime Victims' Rights Week](#)

Tuesday, April 10: [Trauma-Informed Care for People Living with Dementia](#), 1:00pm ET, Webinar from the National Alzheimer's and Dementia Resource Center

April 15-21: [National Volunteer Week](#)

Wednesday, April 18: [When Nursing Homes Close: Hear from Pilot States](#), 2:00pm ET, Consumer Voice webinar

Wednesday, April 18: [Drafting Advance Planning Documents to Reduce the Risk of Abuse or Exploitation](#), 2:00pm ET, Webinar from the National Center on Law & Elder Rights

May: [Older Americans Month](#)

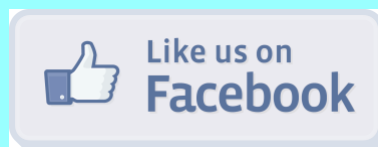
Friday, May 11: Dr. Joshua M. Wiener's Legacy: Keep on Marching!, 1:00-5:00pm ET, Symposium in Washington, DC

Friday, June 15: [World Elder Abuse Awareness Day](#)

October: Residents' Rights Month, [Speak Up: Know Your Rights and How to Use Them](#)

October 22-24: [Consumer Voice Annual Conference](#), Alexandria, Virginia

Join the conversation and follow us on social media!



Last Week's Most Popular Post:

Tuesday, March 27:

The letter also requested information on CMS' oversight of the Rehabilitation Center at Hollywood Hills and other health care facilities under the same ownership. In the wake of Hurricane Irma, 14 residents died at the Rehabilitation Center at Hollywood Hills in Florida after the air conditioning failed. Find more information on the letter [here](#).

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Caring Kind Writes About How Trauma Can Affect People with Dementia

Caring Kind's recent newsletter, ADvancing Care, featured an article on how trauma can affect people with dementia. The article explains how there is a tendency to think that because people with dementia have memory loss and trouble thinking, past events won't have impact on their present lives. However, although most memories eventually disappear, upsetting experiences or emotions from the past can still recur. For example, veterans can have PTSD symptoms reoccur or survivors of the Holocaust can experience difficulty if something in the present triggers a trying memory. The article highlights the importance of knowing about someone's past in order to recognize when they might be in distress and to find ways to comfort them. Read the article [here](#).

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Symposium in Honor of Dr. Joshua Wiener's Work as an Advocate and Researcher

Join RTI International for a symposium in memory of Dr. Joshua M. Wiener, a respected researcher and advocate in the field of aging and long-term services and supports and Consumer Voice Board Member. Dr. Wiener's colleagues and some of the many he mentored will offer remarks and presentations on major issues he addressed through his work. The symposium will cover issues including long-term care financing, quality and integrated models of care. Save

[Congress has passed and the President has signed a \\$1.3 trillion spending bill to fund the federal government through September 2018.](#)



Last Week's Most Popular Tweet:

Thursday, March 29:

[Sign up to receive the weekly e-newsletter The Voice!](#)

Long-Term Care Resources & News

- [LGBT adults worry about abuse, neglect in senior living as they age: survey](#) *McKnight's Senior Living*, March 27, 2018
- [Assisted Living: A \\$10 Billion Industry with Little Oversight](#), *Governing*, April 2018

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the date for the symposium - Friday, May 11th from 1:00-5:00pm ET at the Henry J. Kaiser Family Foundation's Barbara Jordan Conference Center in Washington, D.C.

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World Elder Abuse Awareness Day Virtual Art Gallery

In honor of this year's [World Elder Abuse Awareness Day](#) (WEAAD) on June 15th, the [Elder Justice Roadmap Steering Committee](#) is creating a WEAAD Virtual Art Gallery. This virtual art gallery invites people to create and submit art that provides an artistic representation of the aging process with one or all of the following themes: equality and justice, respect, empowerment, connections, engagement, community, and happiness. Any adult (age 18+) living in the U.S. is invited to submit art pieces to ERoadmap@gmail.com. Art pieces can include graphic designs, short videos (under 3 minutes), photos, poems and drawings. Submit by June 1, 2018. For more information, view the [flyer](#) and visit the [website](#).

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Spotlight on Resources

The Consumer Voice and the National Ombudsman Resource Center (NORC) have a multitude of resources available online covering a wide range of long-term care topics. Visit the [Consumer Voice website](#) and the [NORC website](#) to explore all the available resources. Take a look at this week's highlighted resource:

[Communication Tips](#) - This newly redesigned fact sheet provides tips for effective communication strategies to help ensure you get your point across successfully.

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About The Voice

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Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice's mission is to represent consumers at the national level for quality long-term care, services and supports.

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