Early Conference Registration Ends August 31; Newly Updated Agenda Available

Register by August 31st to take advantage of the early bird rate for the 2019 Consumer Voice Conference November 3-6 in Arlington, Virginia. Save up to $55 off of the regular rate! Bringing a group of five or more? Be sure to check out our additional discounts for groups.

The conference agenda has been newly updated with session titles. Do not miss sessions including:

- Finding the Consumer's Voice - Nursing Home Complaints
- Let's Talk NORS
- Social Media Advocacy - Building a Bigger Base
- Addressing Abuse, Neglect & Suspicion of Crime Against Nursing Home Residents
- Engaging and Empowering Consumers Transitioning to Managed LTSS
- Elder Justice Coordinating Council Listening Session with Official Listener Lance Robertson, Administrator, Administration for Community Living and Assistant Secretary for Aging
- Plus, in-depth post-conference intensives:
  - Behavioral Health Intensive: Taking the Mystery out of Mental Illness

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August 31: Early Bird Registration ends for 2019 Consumer Voice Conference

October: Residents' Rights Month

November 3-6, 2019: Consumer Voice Annual Conference, Crystal Gateway Marriott, Arlington, Virginia
Using Data to Strengthen Your Nursing Home Advocacy

Good Care is Restraint Free! Changing the Culture of Care

REGISTER BY AUGUST 31ST

The conference hotel block is nearly full - make your hotel reservations ASAP. Find more information about the hotel here.

We're looking forward to seeing everyone in November! Questions? Email info@theconsumervoice.org.

Resident's Voice Challenge Entries Due September 1

We are excited to see so many great Resident's Voice Challenge entries! Be sure to send your entry by September 1st.

Long-term care consumers are invited to reflect on this year's Residents' Rights Month theme - I Stand for Quality - by finishing the sentence "I Stand for Quality..." or by answering questions related to the theme. Residents can fill out the "I Stand for Quality..." sign and send a photo with their sign or respond to the prompt questions in the form of an essay, video, photo, art or poem. Find more information about how to participate in the challenge here.

Plus, all advocates are also invited to share how or why they stand for quality by filling out the "I Stand for Quality..." sign and by using our "I Stand for Quality" Facebook frame!

Find more resources, promotional materials, and activity ideas for Residents' Rights Month on our website.

Order now to get "I Stand for Quality" buttons in time for Residents' Rights Month in October!

Do you have an activity planned to celebrate RRM? Let us know by emailing info@theconsumervoice.org.

Join the conversation and follow us on social media!

Like us on Facebook

Last Week's Most Popular Post:

Thursday, August 15:
"They Work for You" - a Resident's Voice Challenge entry from residents at Country Terrace in Wellsboro, PA

Last Week's Most Popular Tweet:

Friday, August 16:
#ICYMI Materials are available from our recent webinar - Changes to the 2016 Federal Nursing Home Regulations: What's Proposed, What's Final, and What to Do About It

Long-Term Care Resources & News

• Most nursing facilities failing in CMS requirements around RN staffing, analysis finds. McKnight's, August 15, 2019
Montana Hiring State Long-Term Care Ombudsman

The state of Montana is accepting applications for the position of State Long-Term Care Ombudsman. The position is a full-time, contract position. Find the posting here (search "ombudsman"). If interested in applying, contact Carol Scott at cscott@theconsumervoice.org for full information on how to apply.

Spotlight on Resources

Consumer Voice and the National Ombudsman Resource Center have a multitude of resources available online covering a wide range of long-term care topics. Visit the Consumer Voice and NORC websites to explore all the available resources. Check out this week's highlighted resource:

Issue Brief: End the Misuse of Antipsychotic Drugs Among Nursing Home Residents

About The Voice

The Voice is a weekly e-newsletter, published by the National Consumer Voice for Quality Long-Term Care. If you do not wish to continue receiving this publication, please unsubscribe below. Your contributions and comments are welcome and should be sent to info@theconsumervoice.org. Copyright © 2019.
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Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice’s mission is to represent consumers at the national level for quality long-term care, services and supports.

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