Materials Available for 2019 Older Americans Month

Materials are now available for Older Americans Month 2019, celebrated in May. The theme for this year is "Connect, Create, Contribute" which encourages older adults and their community to connect with friends, family, and services that support participation; create by engaging in activities that promote learning, health, and personal enrichment; and contribute time, talent, and life experience to benefit others. Materials available include logos, posters, and postcards available in English and Spanish. Find more information on the OAM website at acl.gov/oam.

Eldercare Workforce Identifies Guiding Principles Regarding the Healthcare Workforce and Immigrant Policy

Eldercare Workforce has released its guiding principles highlighting the need to support the immigrant health workforce. The Eldercare Workforce (EWA) is a coalition of 34 national organizations which represent health...
professionals across the US. The principles provide a framework to explain the connection between the vital but often unrecognized health workforce of immigrants and immigrant policy. The guiding principles include five priorities:

1. Immigrant Health Care Workers Are Vital to Caring For Us As We Age
2. Direct-Care Workers, Many of Whom Are Immigrants, Are an Essential Part of the Care Team
3. Immigration Restrictions Limit the Availability of Family Caregivers
4. A Multicultural Workforce Reflects Changing Demographics and Affirms the Need to Deliver Culturally and Linguistically Competent Care
5. Policies That Target Individuals and Groups on the Basis of Race, Color, Gender, Disability, Age, Religion, National Origin, or Other Protected Categories Impede Health Care Delivery

Read more about the guiding principles here.

New Emergency Planning Toolkit for Aging and Disability Networks

A new capacity-building toolkit is available for including aging and disability networks in emergency planning. The toolkit was written by the National Association of County & City Health Officials and the Association of State and Territorial Health Officials, in partnership with the Office of the Assistant Secretary for Preparedness and Response and the Administration for Community Living. The toolkit provides resources for aging and disability networks to increase their ability to plan for and respond to public health emergencies and disasters. The toolkit can help programs that support older adults and people with disabilities with emergency planning, response, recovery and mitigation activities. Access the toolkit here.

Join the conversation and follow us on social media!

Last Week’s Most Popular Post:

Tuesday, February 19:
Did you know that the long-term care ombudsman can help you resolve problems in a nursing home?
Revised NORS Training Webinar Series for Long-Term Care Ombudsman

The purpose of the Revised National Ombudsman Reporting System (NORS) Training five-part webinar series is to introduce the new training materials to help programs prepare for the transition to new codes, definitions, and activities on October 1, 2019. The introductory webinar was held February 5, 2019 and the recording and materials are available here. The following four webinars will cover each part of the revised four-part training.

The Part I: Case, Complaint, Complainant, and Information and Assistance NORS training materials are available now. You are encouraged to review these materials prior to the Part I: Case, Complaint, Complainant and Information and Assistance webinar on February 27, 2019 3:00 – 4:30 ET.

Participants only need to register once to attend all five webinars.

- **Part I: Case, Complaint, Complainant and Information and Assistance** February 27, 2019 3:00 – 4:30 ET
- **Part II: Coding Complaints** March 19, 2019 3:00 – 4:30 ET
- **Part III: Closing the Case – Verification, Referral, and Disposition** April 30, 2019 3:00 – 4:30 ET
- **Part IV: Activities** May 29, 2019 3:00 – 4:30 ET

Register now.

National Nursing Home Quality Improvement Campaign Call on Dementia Care & Psychotropic Medications Tracking Tool

Join the National Nursing Home Quality Improvement Campaign Tuesday, March 12th at 1:30pm ET for a call on the Dementia Care & Psychotropic Medications Tracking Tool.
The call will review this free, publicly available electronic tool that facilitates a structured approach to tracking preference-based care and psychotropic medication use among residents living with dementia. The call will also cover the recently released Nursing Home Staff Competency Assessment toolkit, and CMS will provide updates on the Phase 3 Requirements for Participation from the Reform of Requirements for Long-Term Care Facilities final rule and the progress of the National Partnership to Improve Dementia Care in Nursing Homes. Register for the call here.

Spotlight on Resources

Consumer Voice and the National Ombudsman Resource Center have a multitude of resources available online covering a wide range of long-term care topics. Visit the Consumer Voice and NORC websites to explore all the available resources. Check out this week’s highlighted resource:

Emergency Preparedness: Questions Consumers Should Ask
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Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice’s mission is to represent consumers at the national level for quality long-term care, services and supports.

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