



# THE VOICE

The e-newsletter of National Consumer Voice for Quality Long-Term Care

January 16, 2018

## Survey on New Requirements for State Nursing Home Websites

As of January 1, 2018, all states are required to have a website on nursing home care and quality with certain information relevant to consumers. This [CMS letter](#) outlines the new requirements, which were established under the Affordable Care Act in 2010.

The Long Term Care Community Coalition (LTCCC) is conducting a survey to find out if the state websites are fulfilling these requirements, which are important to residents, families, and those who work with them. LTCCC would appreciate your help by taking this short, anonymous [survey](#) by January 31.

Thank you in advance for your consideration. Please feel free to share this with colleagues, especially those in other states.

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## In Memory of Joshua Wiener

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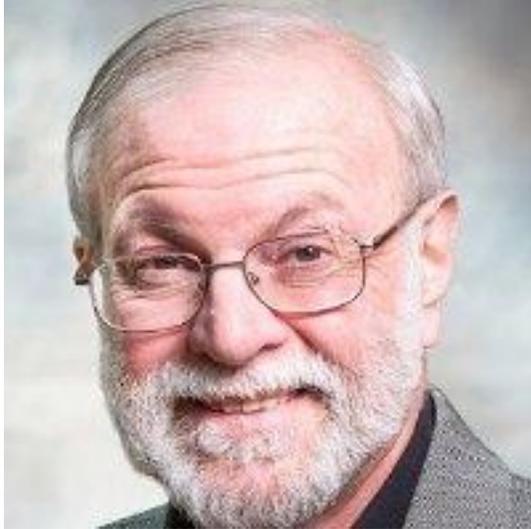
[Support Consumer Voice on Facebook](#)

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**Combined Federal Campaign**

**#10552**

**Thank you for your support!**



Consumer Voice is saddened by the passing of Joshua Wiener. Josh has been a Consumer Voice Governing Board Member for the past three years and is a longtime organizational member. For over 40 years as a researcher and policy analyst, authoring numerous books, journal articles, and reports on long-term care, Medicaid, Medicare and health reform. During his career, he conducted research on long-term care not only in the U.S., but also in England, the Netherlands, Germany, Japan, Australia, and China. He was a Distinguished Fellow at RTI International, and was co-director of the National Alzheimer's and Dementia Resource Center. Josh made significant contributions to long-term services and supports policy and research, and will be deeply missed.

Find Josh's obituary [here](#). Make a [contribution](#) in Josh's memory and share memories about Josh with Consumer Voice by emailing [info@theconsumervoice.org](mailto:info@theconsumervoice.org). Messages will appear on our [Tributes page](#).

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## Justice in Aging Brief on Nursing Facilities Acting as Representative Payees

Justice in Aging has published a new issue brief entitled "[Skilled Nursing Facilities and Other Creditors Acting as Representative Payees](#)." A representative payee is a third party who is authorized to receive and manage Social Security payments for a beneficiary who isn't able to do so

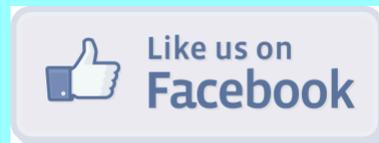
## Calendar of Events

**Thursday, January 25:** [Making It Real: Using the Revised Federal Nursing Home Regulations in Your Advocacy](#), 2:00pm ET, Consumer Voice Webinar

**May:** Older Americans Month

**October 22-24:** Consumer Voice Annual Conference, Alexandria, Virginia

Join the conversation and follow us on social media!



Last Week's Most Popular Post:

**Friday, January 5:**

[ACL has announced the theme for this year's Older Americans Month in May - Engage at Every Age.](#)



Last Week's Most Popular Tweet:

**Wednesday, January 3:**

for themselves. Often, a creditor, such as a nursing facility can be appointed to act as a representative payee. Yet, when creditors perform this function, conflicts can arise. Protections must be in place to protect the best interests of the beneficiary. This issue brief dives into some of the conflicts that can arise and proposes ways to strengthen the oversight and protections within the representative payee system.

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## LTCCC Alert on Nursing Home Staffing

The Long Term Care Community Coalition has published a new issue alert on nursing home staffing. The alert provides basic information about how staffing is critical to achieving quality of care and quality of life; staffing standards and; how to find information on staffing levels. The alert also includes information on federal standards for "sufficient" nursing home staffing and a case study on what sufficient staffing means for residents and families. Read the alert [here](#).

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## Support Consumer Voice on Facebook

You can now create fundraisers on behalf of Consumer Voice and make donations via Facebook! Consumer Voice is now a registered Facebook charity. [Facebook Fundraisers](#) are a great way to spread the word about your support for Consumer Voice. To create a Facebook fundraiser, log into your Facebook account. On the left side of your News Feed, choose Fundraisers (under Explore) and select National Consumer Voice for Quality Long-Term Care or on Consumer Voice's [page](#), choose Fundraisers on the left side menu.

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[The newly updated residents' rights fact sheets are now available in Spanish, French, Chinese, Korean, and Tagalog](#)

## Long-Term Care Resources & News

- [Strengthening the Structure of Justice to Prevent Elder Abuse](#) Short video from National Center on Elder Abuse

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[Read past issues of The Voice here.](#)

[Support the Consumer Voice While You Shop Online](#)

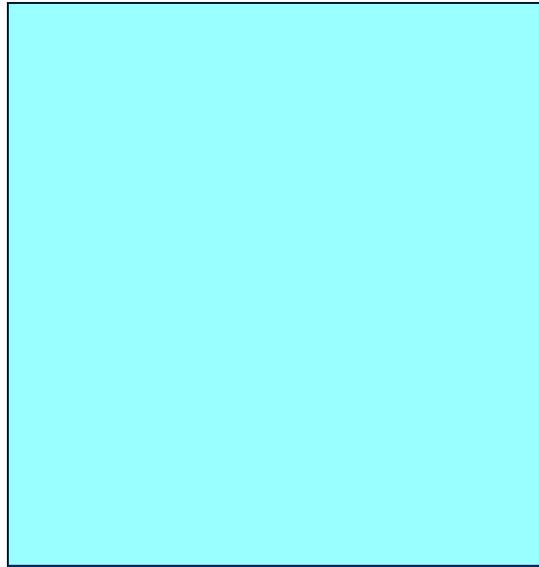
amazon smile  
You shop. Amazon gives.

## Spotlight on Resources

The Consumer Voice and the National Ombudsman Resource Center (NORC) have a multitude of resources available online covering a wide range of long-term care topics. Visit the [Consumer Voice website](#) and the [NORC website](#) to explore all the available resources. Take a look at this week's highlighted resource:

[Resources on Improving Nursing Home Staffing](#) provide links to reports, briefs and fact sheets with information on the impact of nursing home staffing on quality care.

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## About The Voice

The Voice is a weekly e-newsletter, published by the National Consumer Voice for Quality Long-Term Care. If you do not wish to continue receiving this publication, please unsubscribe below. Your contributions and comments are welcome and should be sent to [info@theconsumervoice.org](mailto:info@theconsumervoice.org). Copyright © 2018.

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Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice's mission is to represent consumers at the national level for quality long-term care, services and supports.

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