



THE VOICE

The e-newsletter of National Consumer Voice for Quality Long-Term Care

January 9, 2018

Webinar on Using the Revised Federal Nursing Home Regulations in Your Advocacy

Did you miss the Annual Conference last year but still want to attend this hit session on the revised federal nursing home regulations? If so, this webinar is for you. Join us for "Making it Real: Using the Revised Federal Nursing Home Regulations in Your Advocacy" on Thursday, January 25th at 2pm ET.

Seize this opportunity to focus on key regulations in areas where issues frequently arise. Learn how to use the revised federal regulations and interpretive guidance to address common problems and promote quality person-centered care and residents' rights. Topics to be covered include: admission; care planning, including baseline care plans; visitation; rehab services; transfer/discharge; return to the facility; and facility assessment.

[Register now.](#)

[Back to Top](#)

In this Issue

[Webinar on Using the Revised Federal Nursing Home Regulations in Your Advocacy](#)

[Residents' Rights Fact Sheets Now Available in Korean and Tagalog](#)

[New York Times Article Reveals How Nursing Homes Feed Money into Corporate Webs](#)

[Conversation Guide for Caregivers on Fall Prevention](#)

[Spotlight on Resources](#)

Calendar of Events

Thursday, January 25: [Making it Real: Using the Revised Federal Nursing Home Regulations in Your Advocacy](#), 2:00pm ET, Consumer Voice Webinar

Residents' Rights Fact Sheets Now Available in Korean and Tagalog

Newly updated Residents' Rights fact sheets are now available in Korean and Tagalog. Other available languages include English, Spanish, French, and Chinese. These newly updated fact sheets provide essential information on the residents' rights guaranteed by the 1987 Reform Law.

Download and print the fact sheets for free from our [website](#) or purchase in bulk from our [online store](#).

[Back to Top](#)

New York Times Article Reveals How Nursing Homes Feed Money into Corporate Webs

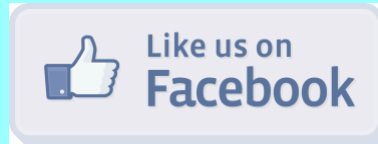
A *New York Times* article published January 2nd uncovers the practice of nursing home owners outsourcing goods and services to companies that they also control or have a financial interest. Nursing home owners say that these so-called "related party transactions" are an efficient way of running their businesses and help minimize taxes. However, these arrangements allow owners to put together advantageous contracts in which their nursing homes pay higher rates and the owners pocket the higher profits, which aren't recorded on the nursing home's accounts. Plus, these complicated arrangements make it more difficult for injured residents or their families to collect money from the related companies when they sue the nursing home.

An analysis from Kaiser Health News revealed that "nursing homes that outsource to related organizations tend to have significant shortcomings: They have fewer nurses and aides per patient, they have higher rates of patient injuries and unsafe practices, and they are the subject of complaints almost twice as often as independent homes."

May: Older Americans Month

October 22-24: [Consumer Voice Annual Conference](#), Alexandria, Virginia

Join the conversation and follow us on social media!



Last Week's Most Popular Post:

Wednesday, January 3:

[NY Times article uncovers the practice of nursing home owners outsourcing goods and services to companies that they also control or have a financial interest.](#)



Last Week's Most Popular Tweet:

Wednesday, January 3:

[Save the date for the Consumer Voice Conference October 22-24, 2018 at the Crowne Plaza Old Town Alexandria in Alexandria, Virginia](#)

Long-Term Care Resources & News

Read the article [here](#).

[Back to Top](#)

Conversation Guide for Caregivers on Fall Prevention

The National Alliance for Caregiving partnered with the National Coalition on Aging on a series of resources for family caregivers of older adults. Many caregivers may not realize that 1 in 4 adults over the age of 65 falls every year, injuring themselves and often exacerbating other conditions of aging. Falls are the leading cause of fatal and non-fatal injuries for older Americans; they are costly—in dollars and in quality of life. To read the guide, click [here](#).

[Back to Top](#)

Spotlight on Resources

The Consumer Voice and the National Ombudsman Resource Center (NORC) have a multitude of resources available online covering a wide range of long-term care topics. Visit the [Consumer Voice website](#) and the [NORC website](#) to explore all the available resources. Take a look at this week's highlighted resource:

[Revised Federal Nursing Home Regulations Issue Briefs](#) were created by Consumer Voice with Justice in Aging and the Center for Medicare Advocacy in order to take a closer look at different sections of the regulations.

[Back to Top](#)

- [Giving States A Tool to Improve Long-Term Services and Supports](#) *Health Affairs Blog*, December 11, 2017

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Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice's mission is to represent consumers at the national level for quality long-term care, services and supports.

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