



THE VOICE

The e-newsletter of National Consumer Voice for Quality Long-Term Care

September 3, 2019

Join Our Board or Leadership Council

The Consumer Voice is seeking candidates for open positions on our Governing Board and Leadership Council. We are looking for thoughtful leaders to join our governing bodies who can help us expand our influence and achieve our organizational goals.

Governing Board:

The Governing Board is responsible for management and fiscal oversight, fund development, and strategic planning. Service on the Governing Board is an opportunity to help drive the decisions of our highly respected national organization and shape the future of consumer-directed long-term care in every setting. Be part of the decision-making process on the national level, driving the strategic goals of the organization. This is an exciting time to join the Governing Board's leadership and help us map our ambitious future.

To apply, complete a [brief application](#) and submit a resume to lsmetanka@theconsumervoice.org by Friday, Sept. 20, 2019.

Leadership Council:

The Leadership Council is responsible for public policy and program development and implementation. The Council has 3 categories of members: (1) consumer representatives

In this Issue

[Join Our Board or Leadership Council](#)

[NORS FAQ Webinar from NORC](#)

[New ACL Issue Brief on Assistive Technology](#)

[Medicare Learning Network Call on Dementia Care](#)

[Spotlight on Resources](#)

Calendar of Events

Tuesday, September 24: [Asked and Answered: Frequently Asked Questions About the Revised NORS Webinar](#), 3:00pm ET, NORC Webinar

October: [Residents' Rights Month](#)

November 3-6, 2019: [Consumer Voice Annual Conference](#), Crystal Gateway Marriott, Arlington, Virginia

- individuals receiving long-term care and services, their family, and consumer advocates; (2) long-term care ombudsmen; and (3) issue/policy experts. Open positions for the Leadership Council for 2019 are in the Issue/Policy Expert category.

To apply, complete a [brief application](#) and submit a resume to info@theconsumervoice.org by Friday, Sept. 20, 2019.

Candidates for both the Governing Board and Leadership Council must meet a professional standard of excellence by demonstrating the following:

Strong social presence with ability to activate your professional network and advance Consumer Voice issues and agenda;

- Hold active membership in the Consumer Voice;
- Be willing to accept a leadership role for the future of our national, professional organization;
- Free of conflicts of interest;
- Have time to dedicate to fulfilling Board or Leadership Council responsibilities;
- Robust fundraising/fund development capabilities and experience in the not-for-profit environment (Governing Board candidates)

Residents and Individuals Receiving Care and Services: We are happy to help support your participation in meetings (in-person if feasible, but on the telephone/computer at a minimum), so please do not let travel costs or other barriers stop you from applying. Tell us how we can support your participation!

Applications are due by Friday, September 20, 2019.

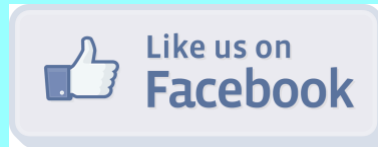
- [Governing Board Application](#)
- [Leadership Council Application](#)

[Back to Top](#)

NORS FAQ Webinar from NORC

Join the National Long-Term Care Ombudsman Resource Center (NORC) for a webinar on Tuesday, September 24th at 3:00pm ET entitled "Asked and Answered: Frequently

Join the conversation and follow us on social media!



Last Week's Most Popular Post:

Monday, August 26:

[Visit the Consumer Voice booth at the HCBS Conference!](#)



Last Week's Most Popular Tweet:

Friday, August 30:

[As Hurricane Dorian approaches, please use and share our emergency preparedness resources.](#)

Long-Term Care Resources & News

- [Why Aren't More Women Working? They're Caring for Parents](#), *The New York Times*, August 29, 2019

Asked Questions About the Revised NORS Webinar." Hear answers to frequently asked questions about the [revised NORS data collection](#). Presenters will respond to feedback about NORC's Revised NORS Training materials and questions asked during the webinar series. Attendees will also learn about additional opportunities for technical assistance regarding NORS and have time to ask questions. Register [here](#).

Presenters: Louise Ryan, Ombudsman Program Specialist, Administration for Community Living (ACL); Amity Overall-Laib, Director, NORC; and Maria Greene, NORC Consultant.

[Register here.](#)

[Back to Top](#)

New ACL Issue Brief on Assistive Technology

The Administration for Community Living (ACL) has released an issue brief on assistive technology. Assistive technology includes software, devices, equipment and products that improve the functioning of individuals of all ages with disabilities. The issue brief discusses the important role of assistive technology in helping people of all ages with disabilities live full and independent lives in their communities; and certain sources of public funding for the technology, including Medicare, Medicaid, and programs that the ACL manages. [See the brief here.](#)

[Back to Top](#)

Medicare Learning Network Call on Dementia Care

Register for the next Medicare Learning Network event - "Dementia Care: Supporting Comfort and Resident Preferences Call" - Tuesday September 10 at 1:30pm ET. This call will provide insight on approaches to care for residents living with dementia that focus on resident preferences, maintaining comfort, and assisting with unmet needs. Additionally, CMS provides updates on the progress of the National Partnership to Improve Dementia Care in Nursing Homes. [Register here.](#)

DONATE NOW

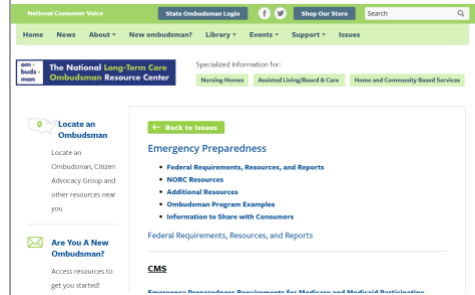
Read past issues of The Voice [here](#).

Support the Consumer Voice While You Shop Online

amazonsmile
You shop. Amazon gives.

[Back to Top](#)

Spotlight on Resources



Consumer Voice and the National Ombudsman Resource Center have a multitude of resources

available online covering a wide range of long-term care topics. Visit the [Consumer Voice](#) and [NORC websites](#) to explore all the available resources. Check out this week's highlighted resource:

[NORC Issue Page: Emergency Preparedness](#)

[Back to Top](#)

About The Voice

The Voice is a weekly e-newsletter, published by the National Consumer Voice for Quality Long-Term Care. If you do not wish to continue receiving this publication, please unsubscribe below. Your contributions and comments are welcome and should be sent to info@theconsumervoice.org. Copyright © 2019.

If you did not receive The Voice through a subscription, but would like to join our mailing list to receive future issues, click [here](#).

Consumer Voice is the leading national voice representing consumers in issues related to long-term care, helping to ensure that consumers are empowered to advocate for themselves. We are a primary source of information and tools for consumers, families, caregivers, advocates and ombudsmen to help ensure quality care for the individual. Consumer Voice's mission is to represent consumers at the national level for quality long-term care, services and supports.

[Click here to unsubscribe](#)