OUTLINE FOR RESIDENTS’ RIGHTS MONTH 2011

Goal:
To educate people about residents’ rights and to enhance community involvement in long-term care communities.

Resident’s Voice:
Residents will be asked to respond to the following questions:
1. What is your favorite memory of growing up in your community?
2. What was your favorite community event growing up?
3. What does it mean to be part of a community?
4. Why is it important to you to have community members come into your home/facility?

Residents can respond to the questions in writing (poems, stories), through art of any kind or with video’s/recordings. We will use one or two of the entries for the Residents’ Rights Month packet and community outreach kit. We will also post entries on the website during October. We will encourage facilities/families to frame the resident’s entries and hang them in resident’s rooms or other areas of the facility. Residents’ Voice entries are due July 11, 2011.

Ombudsman Program Challenge
This year’s Ombudsman Program Challenge is for ombudsman to do presentations on relationship building with small groups of residents and staff members in the month of October. The packet includes relationship building presentation outline.

NORC- The National Long-Term Care Ombudsman Resource Center- will highlight Ombudsman programs celebrating Resident’s Rights Month on the website.
✓ Ideas for celebrating Residents’ Rights
✓ Why Residents’ Rights Month is important
✓ How have you brought the Resident’s Voice to Ombudsman activities?

Send me an email with your Residents’ Rights Month activities at rlivesay@theconsumervoice.org

Training:
1. Presentation outline for building relationships between staff and residents.
2. Tips for Building Community Involvement in Facilities

Resources:
1. Tips for Visiting Residents from the Consumer Voice
2. Residents’ Rights and Visitation

Activities:
For the main activity of Residents Rights Month it was suggested that we suggest an open house at the facility hosted by the residents. The theme of the event would be “come meet our facility hero’s”. The facility staff, families and residents would develop bios on poster boards or in frames for each resident with pictures and stories about their lives. These items would be on display at the Open House. Scout troops could also be invited into the facility to talk with resident’s about their lives.

The residents could also host craft fairs, carnivals and other community function in the facility as well.

Additional ideas may also be found in the training resource “Tips for Building Community Involvement in LTC Facilities”.

Additional Resources

- The Ribbon Online: Tips for Visiting Family Members in Nursing Homes http://www.theribbon.com/articles/visitnh.asp

Timeline for important activities

► Resident’s Voice entries due July 11