



## OUTLINE FOR RESIDENTS' RIGHTS MONTH 2014



### **Goal:**

To encourage residents and others to be educated about nursing home staffing

### **Resident's Voice:**

Residents will be asked to respond to the following questions:

1. Why are adequate staffing levels in nursing homes important to you?
2. Describe a time when a staff person has gone out of their way to help you or made you feel special.
3. Describe a time when you raised a concern about staffing at your facility and your voice was heard.
4. What do you think should be done to ensure there is enough staff to provide good care to residents in all nursing homes?

Residents can respond to the questions in writing (poems, stories), through art of any kind or with video's/recordings. We will encourage facilities/families to frame the resident's entries and hang them in resident's rooms or other areas of the facility.

Plus, we will be creating a calendar in honor of this year's theme! Send us photos of residents and staff along with quotes from the residents about what the staff members mean to them, and we may include your picture in our calendar for sale during Residents' Rights Month!

**Send entries to [info@theconsumervoice.org](mailto:info@theconsumervoice.org)**

### **For Ombudsman:**

NORC- The National Long-Term Care Ombudsman Resource Center- will highlight Ombudsman programs celebrating Resident's Rights Month on the website.

- ✓ Ideas for celebrating Residents' Rights
- ✓ Why Residents' Rights Month is important

- ✓ How have you brought the Resident's Voice to Ombudsman activities?

Send Consumer Voice an email with your Residents' Rights Month activities at [info@theconsumervoice.org](mailto:info@theconsumervoice.org)

**Training Materials and Elder Abuse Resources:**

- This year's Residents' Rights Month shares the same theme with the Consumer Voice Nursing Home Staffing Campaign. The staffing campaign's webpage, [www.theconsumervoice.org/betterstaffing](http://www.theconsumervoice.org/betterstaffing), features staffing resources and an advocacy toolkit.

**Activities:**

- Host a small discussion among residents about how staffing affects them
- Facilities can post information about staff members
- Invite advocates to speak at the facility
- Hold events to educate residents and family members about nursing home staffing

**For more information, visit the Consumer Voice's [website](#).**