Texas Long-term Care Ombudsman Program

Our Quest to Serve Assisted Living Residents
Ancient and Recent History

- 1981 to 2000
- 2000 to 2003 (unlicensed project)
  - State performance measure – data source
- 2008
  - State performance measure – data source
- 2010 State funds attempt #1
- 2012 State funds attempt #2
2013 by the Numbers

Assisted Living 37,536
1,797

135,000 Nursing Homes
1,218
Minimal Contact

- 2011 and 2012 ALF quarterly visits
  - 11% and 13%
  - 5000+ total

- 2011 and 2012 NH quarterly visits
  - 82% and 86%
  - 30,000+ total
Traction in the 2013 Session

- Proliferation of ALFs
- Reduced from $1.5 million to $950,000 per year
- Mapping
- Building the case
Ramp Up!

- Statewide survey
  - Webinars #1-2
- Funding formula (sigh)
- Visitation standards (ugh)
- Webinar #3 - basics
- Webinar #4 – strategy, cases
- Early 2014 in-person