

Texas Long-term Care Ombudsman Program

Our Quest to Serve Assisted Living Residents

Ancient and Recent History

- 1981 to 2000
- 2000 to 2003 (unlicensed project)
 - + State performance measure – data source
- 2008
 - + State performance measure – data source
- 2010 State funds attempt #1
- 2012 State funds attempt #2

2013 by the Numbers

Assisted Living **37,536**

1,797

135,000

1,218

Nursing Homes

Minimal Contact

- 2011 and 2012 ALF quarterly visits
 - 11% and 13%
 - 5000+ total
- 2011 and 2012 NH quarterly visits
 - 82% and 86%
 - 30,000+ total

Traction in the 2013 Session

- Proliferation of ALFs
- Reduced from \$1.5 million to \$950,000 per year
- Mapping
- Building the case

assessment

Ramp Up!

- Statewide survey
 - Webinars #1-2
- Funding formula (sigh)
- Visitation standards (ugh)
- Webinar #3 - basics
- Webinar #4 – strategy, cases
- Early 2014 in-person

private pay
proprietary
service plan
apartment
cliques
community
life
enrichment
level of care