

How To Provide Person-Centered Care and Maintain Your 5-Star Rating

In honor of National Resident Rights Month, VOICE (Voice of Inspired Change for Elders, formerly known as Pennsylvania Culture Change Coalition) and the PA Long-Term Care Ombudsman Office are partnering to offer this FREE webinar for facility administrative staff. This year's theme, "It's All About Me", focuses on the person-centered care planning – and this resource will assist both personal care homes and nursing homes as they strive to improve the quality of care available at their facility.

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- **Date:** Thursday, Oct. 26, 2017

Time: 9:30—10:30

To Participate: See Link included in body of email

Presenters: Ms. Ginny Johnson, LNHA, Mennonite Home
Lancaster, PA and VOICE Board Member
Mr. Ken Beiler, CASP, NHA, Wesley Enhanced Village
Philadelphia, PA and VOICE Board Member

