



## 2015 Consumer Voice Annual Conference

Renaissance Arlington Capital View  
2800 South Potomac Ave, Arlington, VA 22202

November 4-7, 2015

### PRELIMINARY AGENDA

Tuesday, November 3	
9:00am – 5:00pm	NASOP Retreat (No AV needed)
Wednesday, November 4	
8:00am – 12:00pm	New State LTC Ombudsman Orientation (invitation only)
1:00pm – 5:00pm	NASOP Membership Meeting (invitation only)
1:00pm – 4:00	Intensive(s)  1. Managing Challenging Behaviors Without Drugs 2. Advocacy Strategies and Appeals – Involuntary Discharge from Nursing Homes and Assisted Living
1:00pm – 5:00pm	Consumer Voice Governing Board Meeting
4:30pm – 6:00pm	Consumer Voice Leadership Council Meeting
5:00pm – 6:00pm	New Consumer Voice Conference Attendee Orientation
6:00pm – 8:00pm	Welcome Reception for All Attendees
Thursday, November 5	
7:30am – 8:15am	Breakfast on your own
8:30am – 9:00am	Opening Remarks & Welcome
9:00am – 10:30am	Opening Plenary – Listening Session with CMS

10:30am – 11:00am	Break
11:00am – 12:15 pm	Workshops 1. Combating the Excessive and Illegal Use of Atypical Antipsychotic Drugs in People with Dementia 2. Advocacy Strategies Through Managed Care 3. Family Advocacy 4. Addressing the Care Needs of Younger Residents
12:15pm – 2:00pm	Residents Empowerment Luncheon
2:15pm – 3:30pm	Workshops 1. Acquiring and Using Accurate Nursing Facility Staffing Data 2. Nursing Home Enforcement 3. QIO-QIN Network 4. LTCO Regulations
4:00pm – 5:15pm	Workshops 1. Issues in Assisted Living Litigation 2. Journey to Culture Change 3. Protecting Residents from Financial Exploitation 4. Transcending Tragedy: Promoting the Rights of Residents with Dementia
5:30pm – 6:30pm	Consumer Voice Annual Business Meeting
6:30pm – 9:00pm	Reception – 40 <sup>th</sup> Anniversary Party
<b>Friday, November 6</b>	
7:30am – 8:45am	LTCOP Volunteer Management Dialogue
9:00am – 10:30am	Plenary – Advocating for Real Reform Through the New Federal HCBS Regulations
10:30am -11:00am	Break
11:00am – 12:30pm	Workshops 1. Unwanted Medical Treatment 2. Unlicensed Care Homes 3. Grassroots Advocacy – Successes in the Field 4. Using Data in Advocacy
12:30pm – 2:30pm	Awards Luncheon
2:45pm – 3:00pm	Break
3:00pm – 4:30pm	Workshops (4) 1. LTCO/Legal Services Collaborations 2. Barriers to Successful Transitions and What to Do About It 3. Achieving Staff Stability 4. Meeting Health Needs in Assisted Living
4:30pm – 5:00pm	Break
5:00pm – 6:00pm	Group Meetings – ALCA, NALLTCO

7:30pm – 9:00pm	Friday night at the movies - <i>Alive Inside</i>
Saturday, November 7	
8:30am – 10:00am	Plenary - Palliative Care for Persons Living w Advanced Dementia
10:00am – 10:30am	Break
10:30am – 12:00pm	Closing Plenary – The Power of Advocacy: How Do We Get Where We're Going?
12:00pm – 12:15pm	Conference Closing