



Courtesy is Contagious

Say hello and introduce yourself to staff, other residents and visitors when you arrive on the Neighborhood (floor).

Knock and announce yourself when entering resident rooms. Respect other residents' need for privacy

Do not sit on the Resident's bed.

Return borrowed chairs.

For safety only one chair per bed can be left in the room and none in the corridors

Ask before changing radio or television stations.

Check with staff before offering food or drink to other residents.

Let Neighborhood staff know when you are taking a resident off the floor, where you are going and when you expect to return remember if taking a resident off the premises you must sign a wavier

Be as patient as you know how to be

Don't visit when you are not feeling well. Help us prevent infection from spreading

Feel free to include other residents in your visits and activities

Ask resident permission prior to assisting them to accomplish the task

Thank you, for taking the time to read this flyer. We hope your visits are enjoyable. For more information on how to make visits rewarding for you and your loved ones, pick up a copy of "101 things to do with the Resident", available in the lobby display boards.