

Giving Voice to Quality

The National Citizens' Coalition for Nursing Home Reform Consumer Education Project
Funded by the Retirement Research Foundation

Free Consumer Education Call for Nursing Home Residents and Family Members

Please register for by e-mailing voice@nccnhr.org
or calling 202-332-2275 x207.

AVAILABLE NOW – CALL #3
AUGUST 22, 2006 – 3PM (ET)

Educational Call on:
"Affirming Dignity and Individuality: A look
at Residents' Rights"

Introducing Expert Speakers:
Carol Scott, Missouri State Long-Term Care
Ombudsman & Past President of the National
Association of State LTC Ombudsman Programs
Michael Connors, Advocate for CANHR - California
Advocates for Nursing Home Reform

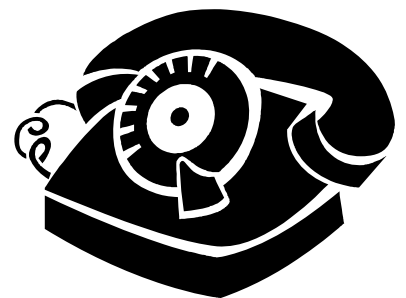
Don't forget the Residents' Rights Follow-up
Call on: September 7, 2006 3pm (ET)

This series of national conference calls provides residents and their families with information they can use to achieve quality care in nursing homes.

You can view all information & resources related to our educational call series on our web site www.nccnhr.org/consumervoice

*It is easy to participate
from your own home,
room, or phone!*

*Join the call as an
individual... Or, these
calls are a great reason
to get a group together
and call-in on a speaker
phone! You can lead
your own meeting after
the call to discuss what
you've learned and how
to apply it.*



QUESTIONS/COMMENTS

Call 202-332-2275 or email voice@nccnhr.org