



– Growing Older Together –

Telephone: (860) 424-5274

Toll Free: 1-866-218-6631

Website: www.ct.gov/aging



Telephone: (860) 424-5200

Toll Free: 1-866-388-1888

Website: www.ltcop.ct.gov

FREQUENTLY ASKED QUESTIONS

- **When do I have to move?** You can take the time you need to make a decision about where you will be moving. You are encouraged to think about what you would like in your next home so that you are comfortable once you have moved. There is no set timeframe in which you must move.
- **Who will help me, if I want help, making my decision about where to move?** The Social Worker and other designated staff at your current home can help you as much as you would like. There are many other people who will also be available to help you, including Nursing Facility Transition Coordinators, The Ombudsman Program staff, Legal Services attorneys, the Department of Social Services staff, along with your family or other supportive individuals you trust. The names and addresses of agency and program individuals will be provided to you.
- **Can I go see a facility before I make my decision to move there?** Absolutely! It will probably be best for you to visit a facility, even more than one if you would like, before you make your final decision.
- **How will I get to a facility to take a tour?** Your current facility will assist you with these arrangements. Or, if you have a family member or friend who can take you, you can do that.
- **What if I don't decide on a place to move to right away, do I have the right to turn down an offer for admission if I don't want to move to that facility?** Yes, you can take the time you need to make this decision and are not obligated to accept a room at a facility you do not want to move to.
- **Who will help me with the move?** You may ask your current home to assist you with the move.
- **What if I want to move out of the immediate area?** You can discuss this with the Social Worker. The Nursing Facility Transition Coordinator may also be able to help you in this regard.
- **Will there be enough staff here to take care of me during this time?** Yes, there should be enough staff to help you. If you have any questions or concerns in this regard, you are encouraged to bring them to the immediate attention of the staff. The Ombudsman Program is also available to you throughout this transition to help you with any of your issues or concerns.
- **Will my personal belongings be safe and will they be moved with me to my new home?** It is a good idea for you to do a new inventory list of all your belongings now. This way both homes will have a record of your belongings and this will help ensure the safety of all items.

55 Farmington Ave.
Hartford, Ct. 06105

