The National CONSUMER VOICE for Quality Long-Term Care formerly NCCNHR

om buds man The National Long-Term Care Ombudsman Resource Center

The Opioid Crisis and Long-Term Care: What is the Resident Experience?

When responding to these questions, provide an answer based on complaints your program received and issues you've identified within the last year (2018).

1. Are you a:

- ◯ Representative of the Office of the State Long-Term Care Ombudsman (local/regional ombudsman)
- ◯ State Ombudsman
- ◯ Other (please specify)

2. Select your state:

State/Province -- select state --

3. Has your program received complaints involving opioid misuse in long-term care facilities in the last year (e.g., diverting drugs for recreational use, drug theft, and/or financial exploitation due to opioid addiction)?

- ◯ Yes
- ◯ No
- ◯ Don't Know

4. In the last year, what is the most common type of complaint related to opioid use or misuse that you have received? Select all that apply.

- [ ] Drug diversion (illegal distribution or abuse of prescription drugs or their use for purposes not intended by the prescriber such as, drug theft, selling drugs, diverting drugs for recreational use)
- [ ] Medications unaccounted for
- [ ] Medications stored incorrectly
- [ ] Don't know
- [ ] Other (please describe in comment box below)
- [ ] Not applicable (responded “no” to question 1)

Additional Comments/Information

5. Has your program received complaints involving inadequate pain treatment for residents – with or without the use of opioids?

- ( ) Yes
- ( ) No
- ( ) Don’t know

6. Have residents raised concerns with you about opioid prescriptions (or lack thereof)? Select all that apply.

- [ ] Yes, concerns about using opioids that were prescribed for their pain.
- [ ] Yes, concerns about inability to get a prescription for opioids they feel they need to manage their pain.
- [ ] No
- [ ] Don’t know

If yes, please provide examples.

7. To your knowledge, are most facilities in your state/region informing residents of potential alternatives to opioids to manage chronic pain?

- ◯ Yes
- ◯ No
- ◯ Don't know

If yes, please provide examples.

8. To your knowledge, have recent state or federal efforts to reduce opioid use affected prescribing practices in the facilities you visit?

- ◯ Yes
- ◯ No
- ◯ Don't know

If yes, please provide examples.

9. To your knowledge, are residents seeking admission to a nursing facility or assisted living facility being turned away if they are taking medications to treat opioid addiction?

- ◯ Yes
- ◯ No
- ◯ Don't know

If yes, please provide examples.

10. Have you received training on opioid use and misuse?

- ◯ Yes
- ◯ No

If yes, who delivered the training and what did it cover?

11. Has your program developed consumer education materials or Ombudsman program training about opioid use and misuse?

- ◯ Yes
- ◯ No

If yes, please email examples to ombudcenter@theconsumervoice.org.

12. Please share any other issues regarding opioids in long-term care facilities that weren't addressed in the previous questions.

You're finished! Thank you for taking the time to complete this survey.