National Long-Term Care Residents’ Rights Month will be celebrated in October 2013. Mark your calendars and plan to celebrate! Information and materials for Residents’ Rights Month celebrations will be available on the Consumer Voice website at www.theconsumervoice.org. Direct questions to: info@theconsumervoice.org or 202-332-2275.

Reasons Ombudsmen Should Participate in Residents’ Rights Month!

1. Build relationships with residents, families and staff.

2. Empower residents by providing education about their rights.

3. Conduct ombudsman program marketing and outreach.

4. Encourage residents’ rights education for families, staff and community members.

5. Promote community involvement in long-term care.