



**RESIDENT CONFERENCE CALL SERIES 2010:  
EDUCATION AND EMPOWERMENT FOR FALL PREVENTION  
TUESDAY, DECEMBER 21, 2010: 2:30-3:30PM ET**

**NUMBER: 1.800.672.5142**

***PLEASE CALL IN 10 MINUTES BEFORE THE START OF THE CALL.***

**CONFERENCE CALL AGENDA**

1. Welcome, Background, Conference Call Overview and Introductions:  
Jessica Brill Ortiz, Consumer Voice program manager
2. Education and Empowerment for Fall Prevention Speakers:
  - Environmental and internal risk factors for falls and how residents can advocate for themselves to reduce falls
    - Karen Russell, RN, Kendal Outreach, LLC and Ruth Bish, RN, BSN, Kendal Outreach, LLC
3. Participant Question and Answer – *cued by the telephone operator*

Support for resident participation in this conference call series is provided in partnership with Kendal affiliates, including:

