

KNOW YOUR RIGHTS DURING A NURSING HOME CLOSURE

You have the right to:

- Written notice of the closure at least 60 days in advance that also includes the facility's closure plan and where they will be transferring you
- Assurances that you will be transferred to the most appropriate facility or setting with comparable quality, services, and location
- Your needs and choices honored
- An orientation by the facility to prepare you for a safe and orderly transfer
- Contact information for the Long-Term Care Ombudsman Program, who you can call if you have concerns or questions
- Information shared with the receiving provider, such as care plan goals, discharge summary, special instructions, etc.

Make sure you have the following items when you move:

- All medications
- Complete medical record, including comprehensive care plan
- Personal funds with full accounting
- Family or legal representative contact information
- Legal papers, such as power of attorneys and advance directives
- Personal property with inventory list
- Identification

FOR MORE INFORMATION OR TO FIND YOUR LOCAL OMBUDSMAN, CALL (202) 332-2275 OR EMAIL INFO@THECONSUMERVOICE.ORG