

I don't know what makes me feel empowered, because I've never had the opportunity to feel that way. If something isn't right, and you don't voice it, it won't be corrected. To look at my children and see how they have grown and taken care of their families lets me know that I implanted something into them. Understanding and being able to talk with residents is needed to provide quality care. Having my children's names on care lists helps when I am sent to the hospital or if I am sick.

- Betty Jackson