

I feel empowered when I am acknowledged for who I am and when I do pastoral ministry. People often overlook my perspective when taking care of me. I think it is impossible to have a quality of life with so many things contingent. You have to create your own. It's difficult when you live in an environment that is dehumanizing and inimical. Individuals are forced to live together. More concern should be given to the total human being, rather than separating bowels from bladder. In the nursing home, the physical and the spiritual are often detached. People with Dementia are more difficult to serve than those without, but it goes back to nursing school. You have to integrate the spiritual with the physical.

- Dr. William Hillebrand